

## **Terms and Conditions Swee'Ts Premium Cookies LLC**

Effective Date: 04/25/2026

Welcome to Swee'Ts Premium Cookies LLC. By placing an order, you agree to the following Terms and Conditions.

### **1. Business Overview**

Swee'Ts Premium Cookies LLC is a home-based bakery located in Missouri, specializing in cheesecake-stuffed cookies and other baked goods.

### **2. Missouri Cottage Food Law Disclaimer**

This product is prepared in a home kitchen not inspected by the Missouri Department of Health and Senior Services.

### **3. Orders and Payment**

- Orders must be placed through [mamatscookieco.com/sweetspremiumcookies@gmail.com](mailto:mamatscookieco.com/sweetspremiumcookies@gmail.com)/Facebook messenger.
- Full payment is required to confirm all orders unless otherwise agreed.
- Accepted payment methods: Business Venmo/email invoice/Apple Pay/Square/Cash.
- Orders are not guaranteed until payment is received.
- Prices are subject to change at any time.

### **4. Custom Orders**

- Custom or bulk orders must be placed at least 2 weeks in advance.
- All order details (flavors, quantity, pickup date/time) must be confirmed at booking.
- Changes to orders are not guaranteed once confirmed.

### **5. Cancellations and Refunds**

- Cancellations made at least 1 week in advance may receive a partial refund.
- Late cancellations are non-refundable.
- Due to the perishable nature of baked goods, all sales are final after pickup or delivery.
- Refunds or replacements may be offered at our discretion if there is a verified issue with your order.

## **6. Pickup and Delivery**

- Pickup details will be provided after order confirmation.
- Customers must arrive within the agreed time window.
- Late pickups may impact product quality and are not the responsibility of Swee'Ts Premium Cookies LLC.
- Delivery (if offered) may include an additional fee.

## **7. Product Storage and Handling**

- Cheesecake-stuffed cookies require refrigeration.
- Customers are responsible for proper storage after pickup or delivery.
- We are not responsible for damage or spoilage once the order is in the customer's possession.

## **8. Allergen Disclaimer**

Our products are made in a home kitchen that may contain or come into contact with: milk, eggs, wheat, soy, peanuts, and tree nuts.

We cannot guarantee a completely allergen-free environment. Customers with food allergies should use discretion when ordering.

## **9. Limitation of Liability**

By purchasing from Swee'Ts Premium Cookies LLC, you agree that:

- We are not liable for allergic reactions.
- We are not responsible for improper handling after pickup/delivery.
- Our liability is limited to the total amount paid for your order.

## **10. Intellectual Property**

All images, product designs, branding, and content belong to Swee'Ts Premium Cookies LLC and may not be used or reproduced without permission.

## **11. Changes to Terms**

We reserve the right to update these Terms at any time. Updates will be posted on our website.

## **12. Contact Information**

Swee'Ts Premium Cookies LLC Email: [sweetspremiumcookies@gmail.com](mailto:sweetspremiumcookies@gmail.com) Phone: 816-738-5323 Website: [mamatscookieco.com](http://mamatscookieco.com)

By placing an order, you confirm that you have read and agree to these Terms and Conditions.